



[www.ribbex.co.uk](http://www.ribbex.co.uk)

**System Document Ref: 59**

**Title: Corporate Social Responsibility;**

Commitments & Objectives

**Revision: 1**

**Reviewed Date: 31<sup>st</sup> July 2018**

### **Commitments & Objectives**

#### **RIBBEX is committed to:**

- Continuous improvement in our Corporate and Social Responsibility (CSR) strategy by;
  - Encouraging our business partners to implement CSR.
  - Continually improving our performance and meeting all applicable legislation.
  - Informing our staff to be mindful of the effect of their actions on non-renewable resources.
  - Introducing procedures where relevant to assist with implementing CSR.
- The CSR policy applies throughout all activities of the company.
- We shall operate in a way that safeguards against unfair business practices.
- We believe that a responsible approach to developing relationships between companies and communities they serve, both national and international, is a vital part of delivering business success.
- When carrying out our business activities, we will determine the environmental, social and economic aspects and impacts.
- We will continually review all policies and business practices to encourage engagement with business partners and to promote development.

#### **Corporate Governance**

- We are committed to ensuring that our business is conducted in all respects according to rigorous ethical, professional, environmental and legal standards.
- All the laws that regulate and apply to our business will be complied with.
- We endeavour to ensure that stakeholders have confidence in the decision-making and management processes of the service provision and by the conduct and professionalism of all staff. We do this by continually monitoring, training and developing our staff.
- All groups and individuals with whom we have a business relationship with will be treated in a fair, open and respectful manner.
- Competition will be reasonable and based upon the quality, value and integrity of the services being supplied.
- Feedback on performance will be actively sought and we will encourage customers to give feedback on our performance and ensure that all customer comments are analysed, responded to and where appropriate, acted upon.
- Our EMS (Environmental Management System) will be developed to ensure continuous business improvement is monitored, planned for and achieved.

*Complete Waste Management Solutions*

Ribbex (UK) Limited. Registered in England No. 1852357. VAT Reg No. 396 6426 07.

Registered office: 34 Burrowfields, Welwyn Garden City, Hertfordshire AL7 4SR

T: 01707 375 891 | E: [customerservices@ribbex.co.uk](mailto:customerservices@ribbex.co.uk) | [www.ribbex.co.uk](http://www.ribbex.co.uk)



[www.ribbex.co.uk](http://www.ribbex.co.uk)

### **Environment**

- Our objective is to endeavour to reduce the impact on the environment through a commitment to continual improvement and sustainability.
- We will continue to work with our partners to reduce their impact on the environment.

### **Human Rights**

- We support and respect the protection of internationally proclaimed human rights.
- All partners are actively encouraged to observe international human rights norms within their work.
- We work vigorously to eliminate discrimination based on any grounds (including but not limited to Race, Creed, Colour, Religion, Physical Appearance or Sexual Gender & Preference) and promote equality of opportunity in our supply chain.

### **Sustainability**

- A Sustainability Policy for procurement of services will be maintained that will set out the principles and objectives to facilitate the realisation of CSR within the Company.

### **Ethics and Ethical Trading**

- We will ensure that partners uphold the workplace standards and behaviours consistent with the Company's requirements.
- We are committed to ensuring that the welfare of workers and labour conditions within the logistics supply chain meet or exceed recognised standards.
- We hold regular meetings with partners to support these ideas.

Alasdair Coulson

A handwritten signature in dark ink, appearing to read "Alasdair Coulson", written in a cursive style.

Managing Director

*Complete Waste Management Solutions*

Ribbex (UK) Limited. Registered in England No. 1852357. VAT Reg No. 396 6426 07.

Registered office: 34 Burrowfields, Welwyn Garden City, Hertfordshire AL7 4SR

T: 01707 375 891 | E: [customerservices@ribbex.co.uk](mailto:customerservices@ribbex.co.uk) | [www.ribbex.co.uk](http://www.ribbex.co.uk)